

Thames Water, Response to Burst Water Mains Policy and Performance Scrutiny Review Project Board

Version	Date
1	22 March 2018

Project Background

The Executive received a report on 28 September 2017 from the Policy and Performance Scrutiny Review Committee on Thames Water's response to Burst Water Mains. The Scrutiny report proposed 28 recommendations to address the following review objectives:

- a) To understand the risks we face in Islington and Hackney, as a result of our aging water supply, including but not limited to those caused by climate change
- b) To review Thames Water response to reducing those risks and their progress on investment in new infrastructure
- c) To understand the impact of flooding on individual residents and businesses in the Angel and identify measures which could be taken to reduce the damage and disruption caused in the future and to liaise with other London Boroughs suffering similar incidents
- d) To review the responses to flooding caused by water mains bursts by public bodies, by Thames Water and by private sector bodies, such as insurance companies, covering both the immediate emergency and longer term support
- e) To recommend improvements to the long term prevention and short term response to flooding in Islington and Hackney in liaison with other London Boroughs suffering recent flooding incidents
- f) To identify any similarities between the recent flood incidents across London Boroughs and to recommend improvements that can be made by Thames Water in order to minimise the threat of flooding in the future
- g) To investigate the position of residents/businesses in respect of claims made to Thames Water for uninsured loss and compensation that have suffered as a result of the recent flooding

The Executive response has identified a number to actions required in order to ensure delivery and implementation of the Scrutiny Committee recommendations and a Project Board has been set up in order to monitor manage this process.

Purpose & Role of the Project Board

The Project Manager will report to the Project Board on a monthly basis and provide updates on progress and bring foreseeable problems, issues and risks to the Board's attention.

The Project Board will review project progress at a high level and provide necessary guidance to the Project Manager and make key decisions in order to drive the project forwards.

Specifically, the Board will:

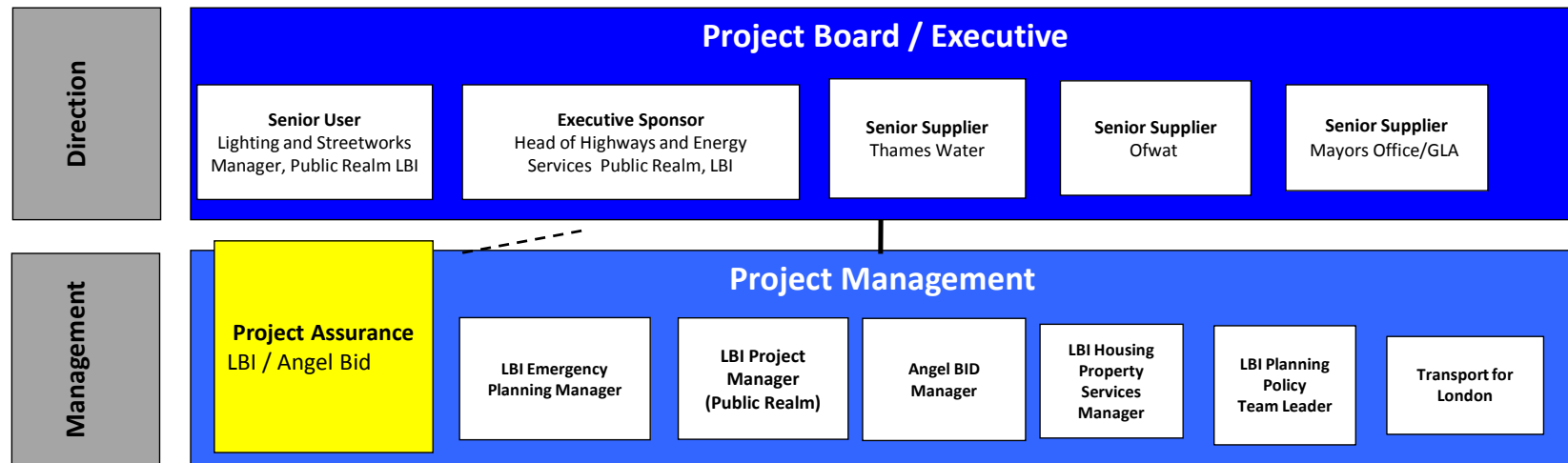
- Interrogate the project programme and review project progress against planned timescales and milestones;
- Provide a senior level steer on escalated issues and take decisions on matters that require a senior input;
- Provide monthly updates to the Executive Member for Transport and Environment
- Provide progress report to the Policy and Performance Committee in September 2018.

Key Stakeholders

There are a number of key stakeholders in this project as follows:

- Thames Water
- London Borough of Islington (Highways/Emergency Planning/Housing/Planning)
- Transport for London (TfL)
- Mayor of London / Greater London Authority (GLA)/London Fire Brigade
- Metropolitan Police
- Angel BID

Thames Water, Response to Burst Water Mains Project Governance Structure



Thames Water, response to Burst Water Mains - Policy and Performance Scrutiny Review Committee's recommendations:
Monitoring of Delivery and Implementation Programme

	Month	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18		
Task											
Thames Water											
Recommendation (b) (d) (e) (f)											
Recommendation (c)											
Recommendation (a) (g) (h) (i) (j) (k) (l) (m) (n)											
GLA, TfL and London Fire Brigade											
Recommendation (p)											
Recommendation (o) (q) (r)											
Recommendation (s) (t) (u)											
Islington Council											
Recommendation (v)											
Recommendation (w) (x)											
OFWAT											
Recommendation (y) (z)											
Recommendation (bb)											